

NOTICE: CHANGE IN PAPER CLAIMS MAILING ADDRESS

July 15, 2019

Dear provider,

Effective 8/15/2019, Steward Health Choice is implementing a policy to enhance the management of paper claims submissions. This enhancement allows Steward Health Choice to continue to optimize our efficiencies and effectiveness in timely claims processing.

Beginning August 15, 2019 all paper claims for Steward Health Choice Arizona and Steward Health Choice Generations will need to be sent to the following mailing address:

P.O. BOX 52033, PHOENIX, AZ 85072-2033

Steward Health Choice Arizona (AHCCCS)
Steward Health Choice **Arizona Payer ID# 62179**
P.O. BOX 52033, PHOENIX, AZ 85072-2033

Steward Health Choice Generations Arizona (Medicare Advantage)
Steward Health Choice **Generations' Payer ID# 62180**
P.O. BOX 52033, PHOENIX, AZ 85072-2033

Change can be tough to navigate and we are here to help! The USPS will continue to forward mail to Steward for a period of 6 months. However, as to not delay your claims processing, please implement this change by the effective date of this notice.

All providers are recommended to submit claims/encounters electronically. Electronic billing ensures faster processing and payment of claims, eliminates the cost of sending paper claims, allows tracking of each claim/encounter sent, and minimizes clerical data entry errors.

Provider resources can be found online under the "Provider" section by visiting our website(s):

<https://www.stewardhealthchoiceaz.com>
<https://www.stewardhcgenerations.org/az/>

If any questions, please contact your Network Provider Performance Representative.



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ARIZONA