

NOTICE: AHCCCS COVID19 Frequently Asked Questions

Dear Providers,

On March 11, Governor Doug Ducey issued a [Declaration of Emergency](#) and an [Executive Order](#) regarding the COVID-19 outbreak in Arizona. This action will provide health officials and administrators with tools and guidance necessary to combat the continued spread of COVID-19 and to reduce financial burdens on Arizonans by lowering healthcare costs associated with the virus.

To address Medicaid-related questions from providers and contractors about COVID-19, AHCCCS has developed a list of Frequently Asked Questions Regarding Coronavirus Disease 2019 (COVID-19), updated regularly as more information becomes available.

AHCCCS FAQ: <https://azahcccs.gov/AHCCCS/AboutUs/covid19.html>

Learn how to protect yourself and stop the spread of COVID-19. Visit azdhs.gov/COVID19 and cdc.gov/COVID19.

If a member has other concerns about COVID-19, please request them to contact their health plan's Member Services phone number. Members can find this number on the back of their AHCCCS card or on the [AHCCCS website](#) under "Health Plans Available for AHCCCS Medical Assistance."

To view this notice for embedded links and for content specific education related material visit us online under 'Providers':

HCA: <https://www.healthchoiceaz.com>

HCG: <https://www.healthchoicegenaz.com>

