

NOTICE:

Pharmacy Benefit Provider Update

Dear Provider,

Effective January 1, 2020, Steward Health Choice Generations (HMO D-SNP), will change Pharmacy Benefit Managers (PBM), from OptumRx to CVS Caremark. No change will occur for the Steward Health Choice Medicaid plan, Steward Health Choice Arizona. Below is a summary of changes and current processes for pharmacy information:

Steward Health Choice Generations (HMO D-SNP) - Medicare	Steward Health Choice Arizona – Medicaid* <i>*No changes are being made to this plan. This is just a reminder of current processes.</i>
Specialty Drug Pharmacies In The Network:	
CVS Specialty will be added to the network on Jan 1, 2020. BriovaRx Specialty (Optum), Avella and Accredo will still be in the network.	BriovaRx Specialty Pharmacy (Optum), Avella or Accredo.
Home Delivery or Mail Order Pharmacy:	
CVS Caremark Mail Service as of 1/1/2020**	No Mail Order, 30 days supplies only
Formulary (List of Covered Drugs):	
The new 2020 formulary is posted on the website.	The 2019 Medicaid formulary will be used in 2020 and is posted on the health plan website.
Pharmacy Prior Authorization (PA) Processing:	
Same PA request form, same fax number, or submit online at Steward.promptPA.com	Same PA request form, same fax number, or submit online at Steward.promptPA.com

Thank you for your continued commitment in serving our members. If you have any questions or need additional information, please call the Steward Health Choice Contact Center at (800) 322-8670 or you can contact your Provider Performance Representative.

**Prescriptions with refills remaining are being automatically transferred from Optum Home Delivery to CVS Caremark Mail Service. Please update the pharmacy in your EHR to CVS Caremark Home Delivery if your patient prefers mail order.