

NOTICE: Change to Health Choice Member ID Numbers

November 19, 2021

Dear Provider,

Health Choice Arizona and Health Choice Pathway **member ID numbers are changing effective January 1, 2022.**

All members will receive a new ID card by December 20, 2021.

The change to our member ID format is an addition of a prefix.

We've added this prefix for claims processing, and are requesting that you update your systems with this new ID format.

Here's what the new ID format looks like for each line of business:

Health Plan	ID #
Health Choice Arizona	HCIA 12345678
Health Choice Pathway	MZHHC 12345678
Health Choice Pathway (Dual Members)	Medicare ID #: MZHHC 12345678 AHCCCS ID #: HCIA 12345678

We've requested members to discard their previous Health Choice member ID card, and present the new card to you, the provider, at their next visit. This will allow you to update your records with the new ID number. It is imperative that you use this new member ID number when submitting claims for these members to Health Choice. If you do not use the correct ID number, we will not be able to process your claims.

Should you have any questions, please contact your Provider Performance Representative.

Thank you,

Health Choice Network Services